

California Adventist Federal Credit Union

1441 E. Chevy Chase Drive, P.O. Box 9513 Glendale, CA 91206 Phone (818) 246 - 7241 Email: operations@cafcu.net Website: www.cafcu.net

"I CAN'T LOG INTO MY APP"

- With your Internet browser, go to www.cafcu.net
- 2 On the top left corner click "Sign In"
- enter your LOGON ID, and click "OK"

The next screen will prompt you to enter your password, instead, at the bottom of the box,

click "Forgot Security Code?"

The next screen, "Reset Security Code," will prompt you to

enter your LOGON ID, and check "I'm not a robot."

With the email on our records*, a temporary password will be sent

enter temporary password

Click "OK," then

re-enter temporary password, create new password, & confirm new password

Click "OK," you may need to answer your security questions, then

try logging on through our CAFCU app



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Just scan this QR code with your cell phone camera for quick and easy access to our website!

ALL ONLINE ACCESS UPDATES MUST BE DONE ON AN INTERNET BROWSER THIS PROCESS WILL NOT WORK THROUGH THE APP.

*If no email/incorrect email on file or if is your first time accessing our online platform - Please contact us.

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WELCOME TO ONLINE BANKING



View Balances & Transactions



Transfer between Accounts



Mobile Check Capture

www.cafcu.net

Initial LOGON ID:

Temporary Password:



First time users must log on through the CAFCU website. Do NOT click "First Time User?", Your account has already been set up, log in as usual.